



Elizabeth Smith  
1234 N. Main St.  
Melrose Park, IL 60160

April 1, 2014

Dear Elizabeth:

### **Choose your health plan and PCP now!**

You have not sent us your choice of a health plan and primary care provider (PCP). To enroll (become a member) in the Integrated Care Program, you must choose a health plan and PCP. Your PCP is the doctor or clinic you go to when you are sick or need a checkup. Your health plan is the group of doctors, hospitals, and other providers who work together to give you the healthcare you need.

Your new health plan will cover all the medical and waiver services you get now. Your plan will cover the waiver services you get at home, such as a personal assistant or homemaker, adult day care, or a home emergency response system.

### **You must choose by May 1, 2014.**

Now you have more health plans to choose from. The plans are:

- Aetna Better Health
- Blue Cross Community ICP
- Cigna-HealthSpring
- Community Care Alliance of Illinois
- Humana Health Plan
- IlliniCare Health Plan
- Meridian Health Plan
- Together4Health

*More on the next page »*

**Questions?** Visit [www.EnrollHFS.Illinois.gov](http://www.EnrollHFS.Illinois.gov) or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free! You can get this information in other languages or formats, such as large print or audio. Tenemos información en español. ¡Servicio de intérpretes gratis! Llame al 1-877-912-8880.

**SAMPLE**

If we don't hear from you by May 1, 2014, we will choose this plan and a PCP for the person listed here:

<b>Member name</b>	<b>Health plan</b>	<b>PCP</b>	<b>PCP location</b>
▪ Elizabeth Smith ID # 123123123	Aetna Better Health 1-866-212-2851	Robert Castillo 708-555-5555	987 Village Dr. Melrose Park, IL 60160

It is better if you choose, because you know your healthcare needs best.

**Enroll now in one of these ways:**

- Call us at **1-877-912-8880** (TTY: 1-866-565-8576). The call is free.
- Go to **[www.EnrollHFS.Illinois.gov](http://www.EnrollHFS.Illinois.gov)** and click "Enroll."

After you enroll, your health plan will send you a Welcome Packet in the mail.

Thank you,  
Illinois Client Enrollment Services

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